Job Title: IT Solutions Associate G6 Damascus VA014-2019

**WFP seeks candidates of the highest integrity and professionalism who share our humanitarian principles.
Selection of staff is made on a competitive basis, and we are committed to promoting diversity and gender balance.**

DEADLINE FOR APPLICATIONS
From 6 February 2019 TO 20 February 2019

CONTRACT TYPE & DURATION
Type: Fixed term contract.
Duration: One year.

ABOUT WFP
The United Nations World Food Programme is the world's largest humanitarian agency fighting hunger worldwide. The mission of WFP is to help the world **achieve Zero Hunger** in our lifetimes. Every day, WFP works worldwide to ensure that no child goes to bed hungry and that the poorest and most vulnerable, particularly women and children, can access the nutritious food they need.

ORGANIZATIONAL CONTEXT
These jobs are found in Country Offices (COs), Regional Bureaux (RBs), and Headquarters (HQ). The Job holders report to a Head of the Unit, Chief or IT Solutions Developer.
At this level job holders are expected to demonstrate responsibility and initiative to respond independently to queries with only general guidance. There is a requirement to use judgment in dealing with unforeseen problems on a daily basis.

JOB PURPOSE
The incumbent is expected to deliver and complete a wide range of WFP beneficiary and transfer management system (SCOPE) operations support activities. Specifically, support is to be provided to WFP business units at the country office, sub-offices, WFP cooperating partners and other partners who are SCOPE platform users in order to facilitate effective assistance and service delivery.

The incumbent will apply their knowledge and skills to ensure that country-wide technical implementation needs and expectations for SCOPE operations are fully met. And that relevant business inputs are provided to the continued development of SCOPE to address emerging operational challenges.

KEY ACCOUNTABILITIES (not all-inclusive)
1. Write program code in order to support the development and implementation of efficient and effective IT solution components.
2. Keep up-to-date technical systems documentation for developed IT solutions in order to support systems maintenance.
3. Perform unit and integrated testing of new, enhanced or fixed code in order to ensure completeness and adherence to technical specifications.
4. Assist in the installation, configuration and customization of IT systems ensuring compliance with WFP's IT standards, guidelines and procedures.
5. Assist in the release of IT systems and provide early life support in order to prepare for and enable proper use of the IT solution.
6. Resolve users queries independently, escalating if required, to ensure that standard IT questions are answered and accurate information is provided.

7. Assist in the preparation of materials and the delivery of trainings on automated business processes to ensure efficient and effective use of IT systems.
8. Collect and collate data, conduct basic analysis to support the development of accurate reports

STANDARD MINIMUM QUALIFICATIONS

Education: Completion of secondary school education. A post-secondary certificate in the related functional area.

Language: Fluency in both oral and written communication in English and Arabic

DESIRED EXPERIENCES FOR ENTRY INTO THE ROLE
· Proven five or more years of progressively responsible data analyst or business analyst work experience in an engaging and dynamic workplace environment.
· Technical expertise regarding data models, database design and development, data mining and segmentation techniques.
· Practical experience with software and tools including: scripting language (asp.net, C Sharp, Visual Basic, HTML, Python), Querying Language (SQL, Hive, Pig), Spreadsheet (Excel). Statistical Language is (SAS, R, SPSS) desired but not mandatory.
· Knowledge of databases: SQL Server, Oracle, MS Access
· Other desired computer skills include; programming (Javascript, XML), big data tools (Spark, Hive HQL) etc.
· Experience with data visualization, discovery and mapping tools such Tableau, Microsoft Power BI, ArcGIS etc.

FUNCTIONAL CAPABILITIES

Capability Name	Description of the behaviour expected for the proficiency level
Governance, Strategy and Architecture	Demonstrates awareness of overall IT governance structure and system architecture development to support the process and assist in design of interaction between systems.
Change Implementation, Project Management, Planning and Optimization	Has basic understanding of project management principles to provide basic estimates on timing, resource utilisation and costs to facilitate the project planning process.
Technical Expertise	Continuously updates one's own knowledge about new technologies and product modifications; Is sought out for advice/expertise and recognized internally as an important technical reference.
Requirement Definition & Management	Asks meaningful and appropriate questions to understand and translate business requirements into desired technical functionality.
System Design	Able to analyze broad product/service functionality to coordinate design of new technology or assist in technology integration/enhancements.
Solution Development	Designs, codes, tests, corrects, and documents programs from supplied specifications, using agreed standards and tools.

COMPETENCIES
IT SOLUTION DESIGN & DEVELOPMENT-Governance, Strategy and Architecture
IT SOLUTION DESIGN & DEVELOPMENT-Change Implementation, Project Management, Planning and Optimization
IT SOLUTION DESIGN & DEVELOPMENT-Technical Expertise
IT SOLUTION DESIGN & DEVELOPMENT-Requirement Definition and Management
IT SOLUTION DESIGN & DEVELOPMENT-System Design
IT SOLUTION DESIGN & DEVELOPMENT-Solution Development

TERMS AND CONDITIONS
- Please upload your CV in English
- Only short-listed candidates shall be contacted.
- Candidates must get an auto confirmation email once applying.
- *Female candidates are strongly encouraged to apply.*

HOW TO APPLY

If any of the below links do not work by clicking on it, please copy and paste it in the browser address bar

Internal Candidates:
https://performancemanager5.successfactors.eu/sf/jobreq?jobId=103491&company=C0000168410P&username=

External Candidates:
https://job-listing.wfp.org/sfcareer/jobreqcareer?jobId=103491&company=C0000168410P&username=

Female applicants and qualified applicants from developing countries are especially encouraged to apply

WFP has zero tolerance for discrimination and does not discriminate on the basis of HIV/AIDS status.

No appointment under any kind of contract will be offered to members of the UN Advisory Committee on Administrative and Budgetary Questions (ACABQ), International Civil Service Commission (ICSC), FAO Finance Committee, WFP External Auditor, WFP Audit Committee, Joint Inspection Unit (JIU) and other similar bodies within the United Nations system with oversight responsibilities over WFP, both during their service and within three years of ceasing that service.