

Service provider- (People with Special Needs) PWSN Counselling & Interviewing Consultant -Damascus

-Who are we?

DRC has been actively operating in Syria since 2008 mainly supporting refugees. In June 2012, DRC was authorized by the Syrian Ministry of Foreign Affairs (MoFA) to expand its humanitarian efforts and provide assistance to IDPs and the vulnerable resident population countrywide. Since then, DRC activities have been focused on NFI distributions, Shelter, WASH, Protection, Education, Livelihoods and Mine Risk Education in six Governorates (Damascus, Rural Damascus, Dara'a, Aleppo, Hama, and Homs). While Protection/community service activities are provided to beneficiaries throughout our six Community Centers.

Background Information

The livelihoods (LLH) programme at the Danish Refugee Council is seeking to contract an experienced psychologist trainer who may develop and deliver training content on counselling and interviewing skills for PWSN.

Purpose

Provision of technical expertise in counselling and interviewing People with Special Needs (according to GAM & PWD guidelines and best practices in humanitarian programming)

Type of contract: Service contract /Consultancy

Duty station: Damascus with potential travel to another governorate such as Homs

Service contract duration: Up to 28 man days

Duties and Responsibilities

- Getting acquainted with DRC intake, registration and counselling process;
- Development of inclusive counselling and interviewing training material with focus on different disabilities and highlighting their special needs.
- Define registration and interviewing steps and procedures;
- Provide an inclusive theoretical and practical guide on counselling including examples;
- Examine existing tools and provide sample tools that may be used by the LLH team during counselling sessions;
- Provide input on conducting follow-up calls/ sessions with beneficiaries;
- Provide two theoretical and practical trainings on the developed material to DRC field staff and partners;
- Provide training reports with staff capacity assessment and recommendations moving forward.



Qualifications

- Master's degree in social sciences such as Sociology, psychology or any other -related fields.
- Proven track record working with PWSN in the field and training on interviewing and counselling in humanitarian settings;
- Capacity to scrutinize and develop tools for interview and counselling documentation previous experience in similar missions;
- Very good Arabic and good English language skills.
- Good command of MS office package.
- Available to work on weekends to meet deadlines (incl. training workshops to be agreed in a plan).
- Remuneration is based on a daily rate.
- The ability to travel to one other governorate when needed DRC will cover all related expenses.
- Capacity to deliver a fully-fledged inclusive training guide of high quality including exercises and train
 it
- People with special needs are encouraged to apply.

Skills:

- Flexibility to work
- Ability to control students in the hall
- Effective communication skills
- Teamwork skills
- creativity
- work under pressure.

About you:

In this position, you are expected to demonstrate DRC' five core competencies:

Striving for excellence: You focus on reaching results while ensuring an efficient process.

Collaborating: You involve relevant parties and encourage feedback.

Taking the lead: You take ownership and initiative while aiming for innovation.

<u>Communicating</u>: You listen and speak effectively and honestly. <u>Demonstrating integrity</u>: You act in line with our vision and values.

-We offer:

DRC will offer the successful applicant **a service contract up 28-man days max**. conditions will be in accordance with Danish Refugee Council's Terms of Service contract scale

-Interested?

*Then apply for this position by sending:

<u>1</u>- CV

2- filling & Signing the attached form (fees form) can be found under details.



to sp.procurement@drcsyria.dk no later than 21 -10-2018 make sure to indicate the vacancy title in the email subject line.(Mandatory).