

Job Title: Programme Associate (Process Monitoring) SC6 Damascus VA056-2018

WFP seeks candidates of the highest integrity and professionalism who share our humanitarian principles.

Selection of staff is made on a competitive basis, and we are committed to promoting diversity and gender balance.

DEADLINE FOR APPLICATIONS

From 13 June 2018 to 27 June 2018

TYPE OF CONTRACT/DURATION

Type of contract : Service contract SC6

Duration : 6 months

ABOUT WFP

The United Nations World Food Programme is the world's largest humanitarian agency fighting hunger worldwide. The mission of WFP is to help the world **achieve Zero Hunger** in our lifetimes. Every day, WFP works worldwide to ensure that no child goes to bed hungry and that the poorest and most vulnerable, particularly women and children, can access the nutritious food they need.

ORGANIZATIONAL CONTEXT

These jobs are found in Regional Bureaux (RBs), Country Offices (COs), Area/Field Offices (AOs/FOs). Job holders typically report to a Programme Policy Officer or Head of Field Office.

At this level, job holders are expected to demonstrate responsibility and initiative to respond independently to various queries with only general guidance. There is a requirement to use judgment in dealing with unforeseen operational problems on a daily basis. Job holders are expected to manage resources and coach and coordinate support staff.

JOB PURPOSE

To provide effective specialized support and technical analyses to policy and programme activities that effectively meet food assistance needs.

KEY ACCOUNTABILITIES (not all-inclusive)

- **Process monitoring:** Enhance the process monitoring systems, while exploring concrete tracking methods for decentralized levels (field). Consolidate the quantitative process monitoring data with the field offices' monthly narrative monitoring reports, and elevate main issues to management on a monthly basis. Follow up on findings to ensure that actions are timely and effective. Responsible for issues tracking matrix in the Syria Monitoring Database, and facilitating monthly meetings with the responsible units in the country office.
- **Monitoring Review and Evaluation (MRE):** Ensure that required samples for the ICSP/TICSP MRE plan are met by the enumerators and in compliance with agreed coverage for process monitoring, while incorporating gender and protection perspectives in all areas of work. Communicate and train field offices on appropriate methods, frequencies and implementation. Follow up with sub-offices to submit timely process monitoring data.
- **Monitoring Tools:** Process monitoring data collection. Review and update monitoring tools to align checklists to the IRM and new Corporate Results Framework and Logframe in consultation with activity managers, and train WFP field monitors and third party facilitators on data collection methods.
- **M&E Network and Field Coordination:** Capacity building for WFP field monitors in the sub offices and Third party monitoring facilitators in country and in cross border locations. Conduct Field visits to all Field Offices maintaining the direct dialogue with beneficiaries and technical support and enhanced communication with field based M&E staff. Prepare and submit Field visit report including and programmatic recommendations and gender observations.
- **Retail Monitoring:** Coordinate and track the monitoring coverage of WFP contracted shops for cash-based

transfers. Prepare periodic updates to the Retail Management Group of the main findings from retail monitoring and follow up on issues raised as required.

- Conduct field visits on a regular basis with Field Monitors
- Assist the Programme Officer in organizing project missions, meetings and briefing sessions
- Perform other related duties as required

Critical Success Factors

- Excellent communication skills
- Fluent written and oral communication in Arabic and English required
- Ability to maintain accurate and precise records, well organized
- Able to interpret and analyse a variety of data and resolve discrepancies
- The person shall be gender competent as we are aiming to have the person working on the monitoring and evaluation plan that is gender-responsive.
- Ability to deal patiently and tactfully with people of different national, cultural and religious backgrounds
- Strong computer skills particularly in Excel and PowerPoint; Access and SPSS statistical software experience is beneficial

FUNCTIONAL CAPABILITIES

Capability Name	Description of the behaviour expected for the proficiency level
Programme Lifecycle & Food Assistance	Demonstrates ability to identify key variables and contextual factors that affect food assistance problems and programmes throughout the lifecycle to inform quality programme design or re-design.
Transfer Modalities (Food, Cash, Vouchers)	Demonstrates ability to implement, under guidance, food assistance programmes deploying the full range of transfer modalities with an understanding of basic principles guiding modality selection and implementation.
Broad Knowledge of Specialized Areas	Understands basic technical concepts and data and their relevance to food assistance programmes.
Emergency Programming	Displays capacity to provide inputs into the development, implementation and realignment of high quality emergency programmes.
Strategic Policy Engagement w/Government	Understands and applies basic principles of engagement with government counterparts at the national or local level.

STANDARD MINIMUM QUALIFICATIONS

Education: Completion of secondary school education. A post-secondary certificate in the related functional area.

Language: Fluency in both oral and written communication in English and Arabic Languages.

DESIRED EXPERIENCES FOR ENTRY INTO THE ROLE

Experience:

- At least 5 years of progressively responsible experience related to monitoring, research or programme management .
- Has contributed to implementation of programmes.

TERMS AND CONDITIONS

- Please upload your CV in English
- Only short-listed candidates shall be contacted.
- Candidates must get an auto confirmation email once applying.

HOW TO APPLY

Internal candidate:

<https://performancemanager5.successfactors.eu/sf/jobreq?jobId=84402&company=C0000168410P&username=>

External candidate

<https://career5.successfactors.eu/sfcareer/jobreqcareer?jobId=84402&company=C0000168410P&username=>

Female applicants and qualified applicants from developing countries are especially encouraged to apply

WFP has zero tolerance for discrimination and does not discriminate on the basis of HIV/AIDS status.

No appointment under any kind of contract will be offered to members of the UN Advisory Committee on Administrative and Budgetary Questions (ACABQ), International Civil Service Commission (ICSC), FAO Finance Committee, WFP External Auditor, WFP Audit Committee, Joint Inspection Unit (JIU) and other similar bodies within the United Nations system with oversight responsibilities over WFP, both during their service and within three years of ceasing that service.